

**FUJIFILM NZ Limited**  
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24 March 2020

Dear Customer

As you are well aware, since my letter to you on 17 March 2020 New Zealand has moved to Alert Level 3 and will from 11.59pm Wednesday move to Alert Level 4 due to COVID-19.

As a result of this directive, the FUJIFILM NZ Limited premises will be closed for 4 weeks from 5pm Wednesday 25 March 2020. From Thursday all of our employees will be working remotely.

During this period we will provide products and services to deemed essential businesses only (as defined by the NZ Government) and can be contacted as set out below:

**1. Products & Services - Normal Business Hours:**

Please email us on [ffnz.sales@fujifilm.com](mailto:ffnz.sales@fujifilm.com)

**2. After Hours Servicing:**

Photo Imaging Support: 0800 385 483

Graphic Systems Support: 0800 336 947

Medical Systems Support: 0800 388 483

During this 4 week period if Instax or X Series warranties lapse we will still honour warranty claims.

Please get in touch with your usual FUJIFILM NZ contact if you have any queries regarding this letter.

We wish you well over this extremely difficult time for both your business and family.

Kind regards

**Stephen Hodson**

Director/General Manager

FUJIFILM NZ Limited